

# Engage WITH Reach

Setting your school up for success is within Reach, and we're here for your team every step of the way.

1



It all starts with a demo, on campus or online.

2



We send your school a proposal. Once accepted, we begin!

3



Next, your school signs the Service Agreement.

4



Our Business Office sends the invoice for payment.

5



Then, we email you the Welcome Survey. Once completed, your school is ready for Reach Implementation!

6



### Timeline

The implementation timeline is determined in our first meeting - here's our flow!



### Customization Q & A

We learn more about your school through a question and answer meeting series.

7

### The Reach IT Team then creates your school's customized portal.

Built out to your school's exact specifications and needs - gathered from both the Welcome Survey and Customization Q&A.



8



### Review + Training

Next, we train the trainer: Your school's main point of contact with Reach. Links and primer documents are shared plus the credentials for admin access!

9



### Data + SIS Integration

We connect with your IT Team to start integration with your SIS and import all of your school's data.

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### Setup Session

Finally, we familiarize you with the Administration, Mobile App and Module Selection. This session should be with your Student Life Office and some of your, Dorm Team too!



Now your school is officially a Reach School!

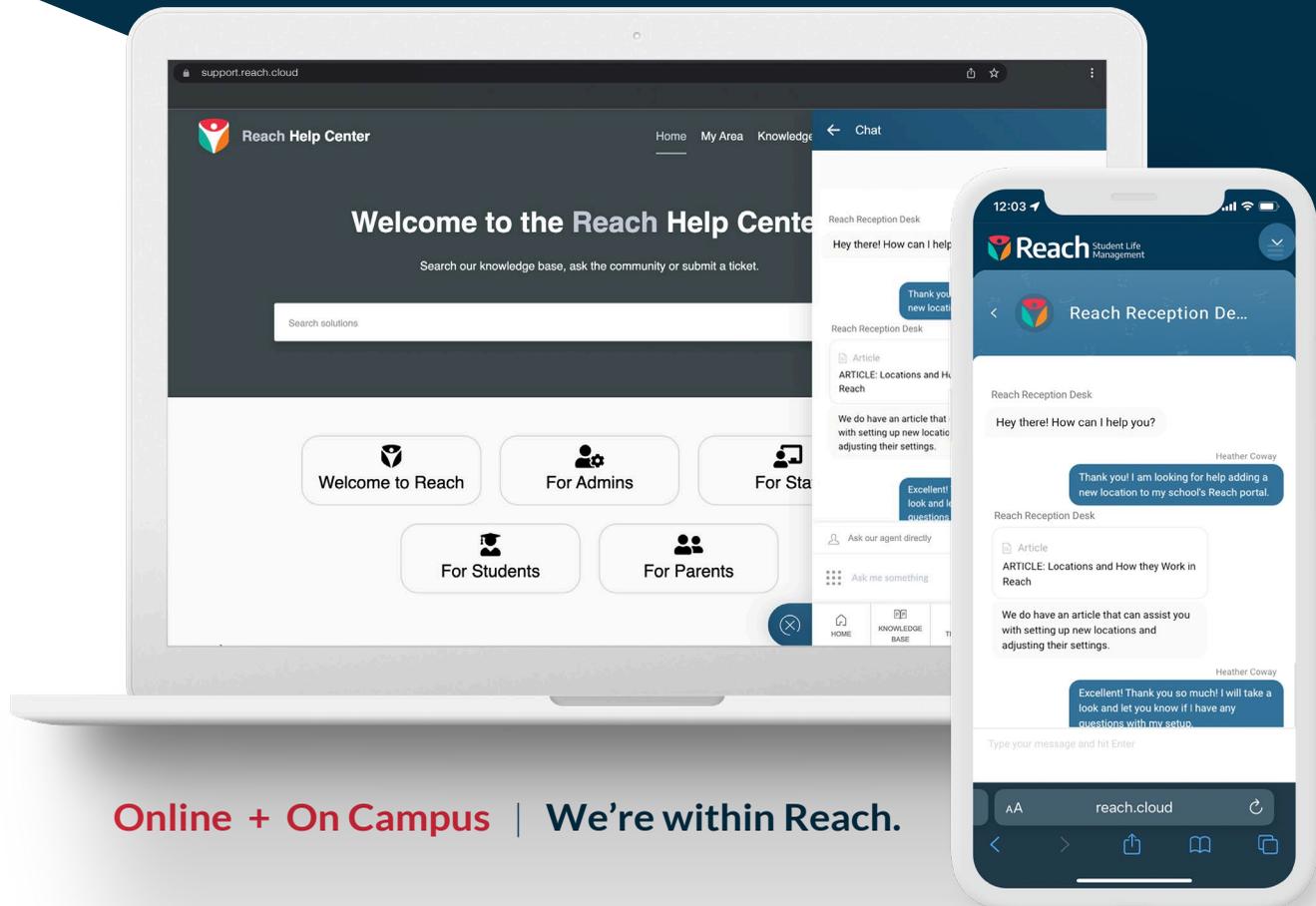
# Ongoing Support

You can find support information, videos, tutorials and important setup information at [support.reach.cloud](https://support.reach.cloud). From here, you can:

- Launch support tickets
- Chat with our support team
- Find articles to a challenge
- Submit a suggestion

[support.reach.cloud](https://support.reach.cloud)

However you Reach out, we're here for you every step of the way.



Online + On Campus | We're within Reach.